

Home Care Packages (22nd February 2022) – Supports Available and Scheduled Fees

Farris Care Services offers the supply and delivery of various care supports and provides options for service management of Aged Care Service consumers.

HOME CARE PACKAGES – Management Options

We can fully manage your Home Care Package service delivery, or assist you, if you wish to self-manage your care services.

Home Care Package Levels

Home care packages are allocated to consumers based on their assessed care needs by the Aged Care Assessment Team. Your care needs may change over time. The levels are as follows

- **Level one – Basic care needs.** Support for day-to-day activities like gardening, housework, and meal preparation.
- **Level two – Low level care needs.** Includes services like personal care, transport, shopping, podiatry, and exercise classes.
- **Level three – Intermediate care needs.** Includes medication and treatment support, social outings, transport, allied health therapies, home modifications.
- **Level four – High level care needs.** Includes more hours, possibly visiting the client every day, suited to those with chronic health conditions.

Basic Daily Fee

Providers can ask everyone to pay the basic daily fee. This is payable by the consumer and is not part of their package. It is set by the Australian Government at:

- Level one – the maximum fee is 15.68 percent of the single person rate of the basic age pension. (\$9.88 per day)
- Level two – the maximum fee is 16.58 percent of the single person rate of the basic age pension. (\$10.44 per day)
- Level three – the maximum fee is 17.05 percent of the single person rate of the basic age pension. (\$10.74 per day)
- Level four – the maximum fee is 17.50 percent of the single person rate of the basic age pension. (\$11.02 per day)

The basic daily fee is added to the government subsidy to increase the funds available to you in your Home Care Package budget. If your provider does not charge this fee, you will have less funds available in your budget to pay for your care. So, you should consider your care needs when choosing a provider to decide if paying the basic daily fee is better for you. Farris Care Services requests that Aged Care consumers pay the daily fee to improve the overall package of services that can be delivered to them.

Care Management Fee

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management. Care planning and delivery (service coordination and rostering)

The basic daily fee Care Management Fee covers, but is not limited to, all costs associated with: -

- Care planning and delivery (service coordination and rostering)
- Financial management - development and delivery of initial budget
- General workplace costs (rent, insurance, technology, equipment, risk management)
- Information resources (brochures, information packs)
- Government required trainings
- Record keeping
- After-hour services

Package Management Fee

Package Management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It may include the costs for:

- Preparing monthly statements
- Managing your package funds
- Meeting compliance and quality assurance activities for Aged Care Quality and Safety Commission

Farris Care Services – Fully Managed Aged Care Consumer’s Fees

Package Level	Needs Description	Annual Gov’t Subsidy	Gov’t Subsidy Per fortnight	Care Mgt Fee Per fortnight	Package Mgt fee per fortnight	Total Package fee per fortnight
1	Basic care needs	\$ 9,026.45	\$347.17	\$100.14	\$50.07	\$150.21
2	Low-level care needs	\$15,877.50	\$610.67	\$200.28	\$100.14	\$300.42
3	Intermediate care needs	\$34,550.90	\$1,328.88	\$300.42	\$150.21	\$450.63
4	High-level care needs	\$52,377.50	\$2,014.52	\$400.96	\$200.28	\$601.24

Farris Care Services - Self-Managed Aged Care Consumer's Fees

(Participant manages and schedules all services themselves to meet their care needs)

Package Level	Needs Description	Annual Gov't Subsidy	Gov't Subsidy per fortnight	Package Mgt fee per fortnight
1	Basic care needs	\$ 9,026.45	\$347.17	\$50.07
2	Low-level care needs	\$15,877.50	\$610.67	\$100.14
3	Intermediate care needs	\$34,550.90	\$1,328.88	\$150.21
4	High-level care needs	\$52,377.50	\$2,014.52	\$200.28

Range of Services Provided under Home Care Packages¹

The services that can be provided by Farris Care Services as part of a Home Care Package include²:

A. Care Services

Personal services	Personal assistance, including individual attention, individual supervision and physical assistance, with: <ul style="list-style-type: none"> • bathing, showering including providing shower chairs if necessary, personal hygiene and grooming, dressing and undressing, and using dressing aids • toileting • dressing and undressing • mobility • transfer (including in and out of bed)
Activities of daily living	Personal assistance, including individual attention, individual supervision and physical assistance, with: <ul style="list-style-type: none"> • communication including assistance to address difficulties arising from impaired hearing, sight or speech, or lack of common language, assistance with the fitting of sensory communication aids, checking hearing aid batteries, cleaning spectacles and assistance in using the telephone
Nutrition, hydration, meal preparation and diet	Includes: <ul style="list-style-type: none"> • assistance with preparing meals • assistance with special diet for health, religious, cultural or other reasons • assistance with using eating utensils and eating aids and assistance with actual feeding if necessary • providing enteral feeding formula and equipment
Management of skin integrity	Includes: <ul style="list-style-type: none"> • providing bandages, dressings, and skin emollients
Continence management	Includes: <ul style="list-style-type: none"> • assessment for and, if required, providing disposable pads and absorbent aids, commode chairs, bedpans and urinals, catheter and urinary drainage appliances and enemas

¹ Department of Health 2017 *Home Care Packages Program Guidelines*

² Schedule 4 to the *Quality of Care Principles 1997*

	<ul style="list-style-type: none"> • assistance in using continence aids and appliances and managing continence
Mobility and dexterity	<p>Includes:</p> <ul style="list-style-type: none"> • providing crutches, quadruped walkers, walking frames, walking sticks and wheelchairs • providing mechanical devices for lifting, bed rails, slide sheets, sheepskins, tri-pillows, and pressure relieving mattresses • assistance in using the above aids

B. Support Services

Support services	<p>Includes:</p> <ul style="list-style-type: none"> • cleaning • personal laundry services, including laundering of the consumer's clothing and bedding that can be machine-washed, and ironing • arranging for dry-cleaning of the consumer's clothing and bedding that cannot be machine washed • gardening • medication management • rehabilitative support, or helping to access rehabilitative support, to meet a professionally determined therapeutic need • emotional support including ongoing support in adjusting to a lifestyle involving increased dependency and assistance for the consumer and carer if appropriate • support for consumers with cognitive impairment, including individual therapy, activities and access to specific programs designed to prevent or manage a particular condition or behaviour, enhance quality of life and provide ongoing support • providing 24-hour on-call access to emergency assistance including access to an emergency call system if the consumer is assessed as requiring it • transport and personal assistance to help the consumer shop, visit health practitioners or attend social activities • respite care • home maintenance, reasonably required to maintain the home and garden in a condition of functional safety and provide an adequate level of security • modifications to the home, such as easy access taps, shower hose or bath rails • assisting the consumer, and the homeowner if the home owner is not the consumer, to access technical advice on major home modifications • advising the consumer on areas of concern in their home that pose safety risks and ways to mitigate the risks • arranging social activities and providing or coordinating transport to social functions, entertainment activities and other out-of-home services • assistance to access support services to maintain personal affairs
Leisure, interests, and activities	<p>Includes:</p> <ul style="list-style-type: none"> • encouragement to take part in social and community activities that promote and protect the consumer's lifestyle, interests, and wellbeing.

C. Clinical Services

Clinical care	Includes: <ul style="list-style-type: none"> nursing, allied health and therapy services such as speech therapy, podiatry, occupational or physiotherapy services other clinical services such as hearing and vision services Respite Care
Access to other health and related services	Includes: <ul style="list-style-type: none"> referral to health practitioners or other service providers

D. Excluded Services and/or Items

The following services and/or items are excluded and are not included in any packages delivered³:

Excluded items	<ul style="list-style-type: none"> use of the package funds as a source of general income for the consumer purchase of food, except as part of enteral feeding requirements * payment for permanent accommodation, including assistance with home purchase, mortgage payments or rent payment of home care fees payment of fees or charges for other types of care funded or jointly funded by the Australian Government home modifications or capital items that are not related to the consumer's care needs travel and accommodation for holidays cost of entertainment activities, such as club memberships and tickets to sporting events payment for services and items covered by the Medicare Benefits Schedule or the Pharmaceutical Benefits Scheme gambling activities illegal activities
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*The government subsidy for a Home Care Package can be used to pay for the preparation and delivery of meals through the home care provider, a NDIS service provider or by a private service provider. The Participant is expected to cover or contribute towards the cost of food. The amount of the contribution or fee may be negotiated between the home care provider, the meals service provider, and the Participant.

Farris Care Services - Support Services for Aged Care and Fee Schedules:

Domestic and Personal Care Service	Price per hour
Weekdays 6:00am to 8:00pm	\$ 57.23
Weeknights 8:00pm to 6:00am	\$ 62.99
Saturday	\$ 80.28
Sunday	\$103.34
Public Holidays	\$126.40
Travel	\$1.30 per klm
Service Exit Fee	\$100.00

³ Part 2 of Schedule 4 to the *Quality of Care Principles 1997*

Private Nursing

Nursing (Division 1 Nurse)	Price per hour
Weekdays 6:00am to 8:00pm	\$ 86.62
Weeknights 8:00pm to 6:00am	\$ 97.33
Saturday	\$ 123.57
Sunday	\$142.05
Public Holidays	\$160.52
Individual Assessment By A Nurse	\$124.05
Travel	\$1.30 per klm

Overnight Personal Care

Service	Price per hour
Overnight Personal Care - Active	\$62.85
Overnight Personal Care - Inactive	\$242.53 (Fixed)

Home Maintenance Services

Service	Price per hour
Home cleaning	\$50.33
House and/or Yard Maintenance	\$49.42
Handyman – General home fixes	Enquire for quote

Allied Health Services

Service	Price per hour
Exercise Physiology	\$166.99
Assessment Recommendation Therapy And/or Training - Physiotherapy	\$193.99
Assessment Recommendation Therapy And/or Training – Other Therapy	\$193.99

List of recognized Victorian Public Holidays:

- New Year's Day
- Labour Day (Vic)
- Saturday before Easter Sunday
- Easter Monday
- Queen's Birthday
- Australia Day
- Good Friday
- Easter Sunday
- ANZAC Day
- Friday before AFL Grand Final
- Melbourne Cup Day
- Christmas Day
- Boxing Day

External Providers (Not Farris Care Services team) – Processing Surcharges

Accompanied Support e.g. shopping, medical appointments	As quoted/charged plus 12.5%
Allied Health e.g. occupational therapy, physiotherapy, speech therapy, podiatry, exercise physiology	As quoted/charged plus 12.5%
Cab Charges/Fast Cards	As quoted/charged plus 12.5%
Cancellation fees	As quoted/charged plus 12.5%
Home Maintenance	As quoted/charged plus 12.5%
Home Modifications	As quoted/charged plus 12.5% excluding client contribution.
Household purchases for safety and independence	As quoted/charged plus 12.5% excluding client contribution
Medical supplies e.g. continence products, wound care supplies, webster packs, oxygen, non-PBS medications recommended by a health professional	As quoted/charged plus 12.5%
Non-preferred supplier set up	\$200 set up fee.
Independent Living Aids and Equipment prescribed by relevant professional.	As quoted/charged plus 12.5%
Kilometres on your behalf	As charged by external provider otherwise \$1.50 per kilometre
Remedial Therapy such as massage prescribed by a health professional	As quoted/charged plus 12.5%
Respite Centre based.	As quoted/charged plus 12.5%
Social Groups/Activities.	As quoted/charged plus 12.5%